

SeeChange IT Team Effectiveness Training Programs

Leadership Tools and Strategies for IT Department Effectiveness

Across the board, IT budgets are being chopped, and the pressure is on to deliver returns on investment. This half-day or full-day workshop is targeted to IT leaders that are interested in transforming their organizations to maintain relevance in the current environment. This workshop provides a combination of practical takeaway tools and strategies for longer-term improvement. Key topics include:

- **3 Ps Performance Model** to improve your people, processes and projects and thus transform your department.
- Practical tools in risk management, stakeholder analysis, and defining business metrics.
- Techniques for managing the 'complex web of relationships' with operations managers, remote sites, third party providers, and off-shore teams.

This is part of our SeeChange IT Effectiveness Programs which have been developed based on over 20 years combined experience in IT consulting and integration, project management, business process improvement, and people and team leadership. Our consultants and trainers bring lessons learned, from successful, difficult, even failed projects. We provide real-world case studies, exercises, and scenarios to make sure the lessons stick.

Learning Objectives

- Strategize on how to motivate your staff and do more with less given budget cuts and resource constraints
- Begin to assess your critical skills voids due to restructuring and plan a skill development path
- Learn how to help your project managers deliver on their promises and manage up
- Discuss ways to better meet your clients' business needs and be more service oriented
- Develop a plan for transforming your IT department and shifting their mindset to play a respected, more strategic role

Target Audience

- Chief Information Officers
- IT Vice Presidents and Department Heads
- Business Operations Managers with IT Project Responsibility
- Human Resource Managers
- Team Leads and Client/Project Managers